

### Bid Document

Bid Details	
Bid End Date/Time	23-09-2020 11:00:00
Bid Opening Date/Time	23-09-2020 11:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Himachal Pradesh
Department Name	Technical Education Department Himachal Pradesh
Organisation Name	N/a
Office Name	Department Of Technical Education
Total Quantity	56
Item Category	Office Suite Software (Version 2.0) , Security and Protective Software including Antivirus , Multimedia Projector (MMP) , Projector Screen
Bidder Turnover (Last 3 Years)	2 Lakh (s)
OEM Average Turnover (Last 3 Years)	15 Lakh (s)
Experience Criteria	2 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	No
Primary product category	Projector Screen
Inspection Required	No

### EMD Detail

Required	No
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### ePBG Detail

Required	No
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### Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Office Suite Software (Version 2.0) ( 25 pieces )

### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION	<b>Product Type</b>	Proprietary Suites	Open Source Suites, Proprietary Suites
	<b>Offered Product are</b>	3. Academic Edition	1. Commercial Edition, 2. Government Edition, 3. Academic Edition
	Name of the OEM	-	*
	OEM Model / Part No	-	*
	Product Id of OEM	-	*
	Software Description	-	*
	Date of Launch of Version	-	*
SCOPE OF LICENCE	<b>"Types of Licence (Hint : Select 'NA' if not applicable)"</b>	1.Perpetual	1.Perpetual, 2.Subscription, 3.NA
	<b>"Duration of Subscription (in Years) (Hint : Select '0' if not applicable)"</b>	0	0 - 5
	<b>Licensing option</b>	4.Device based	1. CORE BASED,, 2.Users Based,, 3.Socket Based,, 4.Device based, 5.NA
	<b>Number of CORE /Users /Socket/ Device Supported for Each licence (Hint : - Inline with licence option selected)</b>	1	1 - 100
OFFICE SUITE	<b>Proprietary Suite</b>	1. Microsoft Office	*
	<b>"Open Source Suite (Hint:- Vendor can</b>	6. Not Applicable	1.Apache Open Office,, 2.Calligra Suite,, 3.Libre

	<b>offer support service to open source suite on subscription basis)"</b>		Office,, 4.ONLYOFFICE Desktop Editors,, 5. Neo office, 6. Not Applicable
	<b>Components of Office Suite covered in the offered product</b>	1. Word Processor,2. Spreadsheet,3. Presentation,4. FILE CONVERSION,5.GRAPHICS,6. COLLABORATION TOOL	1. Word Processor, 2. Spreadsheet, 3. Presentation, 4. FILE CONVERSION, 5.GRAPHICS, 6. COLLABORATION TOOL
	<b>Operating Systems Supported by the offered product</b>	1. Windows	1. Windows, 2. Windows Mobile/ Phone, 3. Mac, 4. Android, 5. Linux, 6. iOS, 7. DOS
	<b>The offered product have support from OEM for</b>	1. Updation for Patches and Bug fixes within supoort period.	1. Updation for Patches and Bug fixes within supoort period., 2. Upgradation of version within support period ., 3. NA
	<b>Number of Years upto which support is available from OEM/Seller for Updation (Patches and Bug fixes) within support period</b>	5	1, 2, 3, 4, 5, 10, NA
	<b>Number of Years upto which support is available from OEM/Seller for Upgradation of version within support period</b>	NA	1, 2, 3, 4, 5, 10, NA
	<b>No of days Training Provided at Site</b>	0	0, upto 5, 6 to 10, 11 to 20, 21 to 30
Word Processor	<b>Word Processor FEATURES</b>	1. Word,2.Themes,3. File Annotation,4.Built in Spell Checker/ Grammer & Style,5. Dictionary/ Theasaurus,6. Utilities for manipulating and editing text	1. Word, 2.Themes, 3. File Annotation, 4.Built in Spell Checker/ Grammer & Style, 5. Dictionary/ Theasaurus, 6. Utilities for manipulating and editing text
Spreadsheet	<b>Spreadsheet FEATURES</b>	1. Excel,2. Database,3.Open XML File Format,5.Queries,7.Formula Calculation Function,8.Pivot Table/ Tables	1. Excel, 2. Database, 3.Open XML File Format, 4. XML File Filter Tool, 5.Queries, 6.Advance data manipulation, 7.Formula Calculation Function, 8.Pivot Table/ Tables
Presentation	<b>PPT FEATURES</b>	1. Presentation Tool,2.Slide Transitions,3.Themes,4.Pow er View	1. Presentation Tool, 2.Slide Transitions, 3.Themes, 4.Power View
FILE CONVERSION	<b>PDF Editor &amp; Convertor Features</b>	1. Word to PDF,,2. PDF to word,,3. Excel to PDF,	1. Word to PDF,, 2. PDF to word,, 3. Excel to PDF,, 4. PDF to Excel,, 5.Scanned Images editing supported., 6.PDF Split & Extract facility, 7. Search words within PDF file
GRAPHICS	<b>GRAPHICS FEATURES</b>	1. GRAPHIC TOOL,2. Drawings and Diagrams,3.Path editing tool,4. Raster Graphics	1. GRAPHIC TOOL, 2. Drawings and Diagrams, 3.Path editing tool, 4. Raster Graphics Editor, 5. Vector

		Editor,5. Vector Graphics Editor	Graphics Editor
COLLABORATION TOOL	<b>COLLABORATION TOOL FEATURES</b>	1. Schedule meetings & Events,2. Relationships,3.Cached Exchange Mode Sync,4.Slider,5.Exchange Server Support,6.Outlook Social Connector,7.People Pane,8.PRF Files,9.Video/ Audio Conferencing,10.Real time Document Co-Authoring,11.Collaboration over Same Platform Suite	*
GENERIC	<b>GENERIC FEATURES 1</b>	1. Accessibility,2. Support for many native languages,3. 3rd Party Add-ons,4.ActiveX Control,5.Writing Support,6.Gradient and pattern tools,7.Files and Printing,8. Editing and Formatting,9.Language Tools,11.Forms,12. Reports,13.Billing,14.Inbuilt security for documents	*
	<b>GENERIC FEATURES 2</b>	15.Compatibility with SQL/ MySQL Integration,16. Templates,17. Visual Basic Language,18.Equation Editor,19.Version Information,20. Web Apps,21. Azure Marketplace Connector,22.Auto Discover,23. Live Preview,24.Research Button,25. Bug report,26. Notetaking software,27. Email client,28. HTML Editor,29. Online Editing	*
	<b>Cloud storage support for</b>	4. NA	1. Google Drive, 2. Drops Box, 3. One Drive, 4. NA
	<b>Capacity of cloud storage support(in GB) Hint:- Select'0' if not applicable</b>	0	0 - 10000
SUPPORTED HARDWARE REQUIREMENTS AT USEREND	<b>Processor Supported in Bits</b>	32,64	32, 64
	Minimum Processor Configuration Required	-	*
	Minimum Hard Disk Space Required in GB	4	*
	Minimum RAM Size required in GB	2	*
GENERIC PARAMETERS	Valid Licence copy to be provided	YES	*
	Software supplied through	URL Link	*

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

**Additional Specification Documents****Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Kuber Singh	175134,PRINCIPAL, GOVT. ITI, SAINJ DISTRICT KULLU HIMACHAL PRADESH	25	15

**Security And Protective Software Including Antivirus ( 25 pieces )****Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION OF SECURITY AND PROTECTIVE SOFTWARE INCLUDING ANTIVIRUS (GOLDEN)	<b>Sub-Category</b>	1 User License	1 User License
	Name of the OEM	-	*
	OEM Model / Part No.	-	*
	Product Id of OEM	-	*
	Software Version/ Name	-	*
	Date of Launch of Version	-	*
FEATURES AND FUNCTIONALITY PARAMETERS(GOLDEN )	<b>Single License for multi-device</b>	Yes	Yes, No
	<b>Intrusion Detection System (IDS) / Intrusion Prevention System (IPS)</b>	Yes	Yes
	<b>Data Protection</b>	Yes	Yes
	<b>Cloud Protection</b>	Yes	Yes
	<b>Network Threat Protection</b>	Yes	Yes
	<b>Free Secure Cloud backup space</b>	Yes	Yes
	If Yes, specify the free backup storage space available	-	*
	<b>Installation and Demonstration</b>	Yes	Yes, No
	<b>No. of days Training Provided at Site</b>	6 to 10	0, upto to 5, 6 to 10
	<b>Number of Years upto which Support (warranty) is available from OEM / Franchise online</b>	3	3
FEATURES AND FUNCTIONALITY PARAMETERS(GENERIC)	Anti-Virus	Yes	*
	Anti-Malware	Yes	*
	Anti-Phishing	Yes	*

Anti-Rootkit	Yes	*
Anti-Spyware	Yes	*
Anti-Trojan	Yes	*
Anti-Worm	Yes	*
Anti-Spam	Yes	*
Anti-Adware	Yes	*
Anti-Ransom ware	Yes	*
Boot time protection	Yes	*
Removable Media Scan	Yes	*
Protection from Browser Exploits	Yes	*
Incoming and Outgoing Email Protection	Yes	*
Instant Messaging Protection	Yes	*
On-Demand Scanning	Yes	*
On-Access Scanning	Yes	*
Scheduled Scanning	Yes	*
Vulnerability Scanning	Yes	*
Automatically Clean Infected Files	Yes	*
Scan Compressed File Formats	Yes	*
Quarantine Feature	Yes	*
Automatic USB Detection	Yes	*
Registry Start Up Protection	Yes	*
Browser Protection	Yes	*
Malicious web page blocking	Yes	*
Tamper Protection	Yes	*
Parental Control	Yes	*
Password Manager	Yes	*
Heuristics Protection	Yes	*
Firewall	Yes	*
Web Protection	Yes	*
Macro Protection	Yes	*
Protection from PUA (Potential Unwanted Applications)	Yes	*
Download Protection	Yes	*
Behavioural Analysis & Vulnerability Protection	Yes	*
Band width Management	Yes	*
Proactive performance alerts	Yes	*

	Social media protection	Yes	*
	Online Identity protection	Yes	*
	Safe guards online transactions	Yes	*
	Network Attack Blocker	Yes	*
	Virus cleanup mode/Virtual sandbox	Yes	*
	System Watcher	Yes	*
	Backup and Restore	Yes	*
	Data Encryption	Yes	*
	Automatic Exploit Prevention	Yes	*
	File Shredder	Yes	*
	Virtual Key Board	Yes	*
	Automatic Updates	Yes	*
	Free 24-hour support	Yes	*
	Unique/Special features, if any	-	*
SUPPORT HARDWARE REQUIREMENT PARAMETERS	Hard Disk Space Required	-	*
	RAM Size required	-	*
	Supported Devices (eg. Desktop, Laptop, Tablet, Server, Mobile, etc)	-	*
	Supported Operating Systems (eg. Windows, OS X, Linux, Solaris, Android, iOS, Ubuntu Touch, Windows Phone, etc.).	-	*
	Number of Devices/Users Managed	-	*
GENERIC PARAMETERS OF SECURITY AND PROTECTIVE SOFTWARE INCLUDING ANTIVIRUS	Free Upgradation to Higher Version with in support period	Yes	*
	Valid Licence copy to be provided	Yes	*
	Software supplied through	Media & URL Link	*
	AV Test Certified	Yes	*
	Any other Certifications	-	*
	List of items included in the package	-	*
	Hyper link to Data sheet	-	*
	No of Softwares sold	100	*
	Number of User Referance no. 1 with in Government Department email, phone no.Of concerned	100	*

	authority where Software/Appliance installed		
	Details of Government Department email, phone no.Of concerned authority where Software /Appliance installed for above.	-	*

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Kuber Singh	175134,PRINCIPAL, GOVT. ITI, SAINJ DISTRICT KULLU HIMACHAL PRADESH	25	15

#### Multimedia Projector (MMP) ( 3 pieces )

#### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Ports and Connectivity	Number of HDMI In Port	2	*
	Number of HDMI Out Port	0	*
	Number of DVI Port	0	*
	Analog RGB In Port (Hours)	Yes	*
	Analog RGB Out Port	No	*
	HD Base T	No	*
	Audio In	Yes	*
	Audio Out	No	*
	Video In	Yes	*
	Storage Media Port	Yes	*
	if Yes, Supported File Formats	MPEG-4 Part-2	*
	Number of USB Type A	1	*
	Number of USB Type B	1	*
	Number of USB Type C	0	*
	Wi Fi Connectivity	Yes	*
	Wireless Screen Share	Yes	*
	LAN Connectivity	No	*



Technical Specifications

Technology	LCD	LCD
Projection Method	Front and Rear both	*
<b>Native Resolution</b>	1920 x 1080 (Full HD)	1600 x 1200 (UXGA), 1920 x 1080 (Full HD), 1920 x 1200 (WUXGA), 3840 x 2160 (UHD 4K), 2560 x 1600 (WQXGA), 4096 x 2160 (4K), 5120 x 3200 (4K+) Or higher
<b>Brightness (Lumens)</b>	3400	3400, 3500, 3600, 3700, 3800, 4000, 4200, 4300, 4500, 5000, 5200, 5500, 6000, 6200, 6500, 7000, 7500, 8000, 8500, 9000, 9500, 10000, 12000, 13000, 14000, 16000, 18000, 20000, 22000, 25000, 30000, 40000, 60000, 5800, 6600, 6700, 21000 Or higher
Contrast Ratio (Minimum) (pixels )( X :1 )	15000	*
<b>Optical Zoom</b>	Yes	Yes Or higher
<b>If Yes, Optical Zoom (%)</b>	120	120, 135, 140, 145, 150, 160, 170, 175, 200, 210, 130 Or higher
Availability of Lens	Yes	*
Remotely Controlled	Ye	*
<b>If Yes, Type of Projector</b>	Standard Throw (0.91 to 2.5)	Standard Throw (0.91 to 2.5)
Aspect Ratio	16:10	*
Keystone Correction	Automatic & Manual Both	*
<b>Type of Light Source</b>	UHP / UHE / UHM	UHP / UHE / UHM
<b>Minimum Life of Light Source (In Normal Mode) (Hours)</b>	6000	6000, 8000, 10000, 15000, 20000, 25000, 30000 Or higher
Lamp Hour Counter (In-Built)	Yes	*
Inbuilt Speaker	Yes	*
If Yes, Wattage of Speaker	2	*
3D Projection Capability	No	*
Interactive Feature	No	*
Power Consumption in Sleep Mode (Watts)	-	*
Power Consumption in Normal Mode (Watt)	-	*
Noise Level in Echo Mode (dB)	28	*
Noise Level in Normal Mode (dB)	37	*
Power Supply	210V-240V, 50 Hz	*

	Battery	No	*
	If Yes, Minimum Battery Capacity (mAH)	NA	*
	If Yes, Battery Backup Time (Hour)	NA	*
Certificaions	BIS Registration under CRS of Meity	Yes	*
	BIS Registration Number	-	*
Generic	Dimensions (Length x Breadth x Height) (mm x mm x mm)	-	*
	Weight (Kg)	2.8	*
	Minimum Operating Temperature (Degree C)	-	*
	Maximum Operating Temperature (Degree C)	-	*
	Minimum Operating Humidity ( % RH)	-	*
	Maximum Operating Humidity ( % RH)	-	*
Warranty	<b>On Site OEM Warranty for Light Source (Time or Life in Hours whichever is earlier)</b>	1 Year or 1000 Hrs.	1 Year or 1000 Hrs., 1 Year or 1200 Hrs., 1 Year or 1500 Hrs., 1 Year or 2000 Hrs., 1 Year or 5000 Hrs., 3 Year or 5000 Hrs., 3 Year or 10000 Hrs., 3 Year or 12000 Hrs., 3 Year or 15000 Hrs., 3 Year or 30000 Hrs., 5 Year or 10000 Hrs. Or higher
	<b>On Site OEM Warranty</b>	2	2, 3, 5 Or higher

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Kuber Singh	175134,PRINCIPAL, GOVT. ITI, SAINJ DISTRICT KULLU HIMACHAL PRADESH	3	15

#### Projector Screen ( 3 pieces )

#### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specifications	Type	Motorised	Motorised

<b>Supported Display Technology</b>	1080	1080, 3D, 4K Technology, 1080p and 3D, 1080p, 3D and 4K Technology
<b>Mounting Type</b>	Wall Mount	Wall Mount
Aspect Ratio	16:9	*
Display Fabric Material	-	*
Length x Width of Projector Screen (Inch x inch)	-	*
Gain	-	*
Life time lubricated motor for smooth & silent functioning of the screen	Yes	*
Remote	Yes	*
If Yes, Type Of Remote	Wireless	*
Anti UV Coating	No	*
Waterproof/Washable	No	*
Fire Proof	No	*
Autolock/Instalock Feature	No	*
Weight (Kg)	22	*
<b>On Site OEM Warranty</b>	1	1

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Kuber Singh	175134,PRINCIPAL, GOVT. ITI, SAINJ DISTRICT KULLU HIMACHAL PRADESH	3	15

#### Bid Specific Additional Terms and Conditions

- Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- Consortium:** In case of Contracts, wherein the seller alone does not have necessary expertise, the seller can form consortium with other sellers for submission of the bid, with one of the consortium company as leader. However, each and every member of the consortium shall be equally responsible for the complete execution of the project contract. An undertaking to this effect is to be uploaded with bid.
- Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
- Experience Criteria:** The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 2 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
- Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

6. **ISO 27001:** 2018 for Information Technology Services.  
7. IT equipment shall be IPv6 ready from day one.  
8. Loading and Unloading at yard will be under the scope of the supplier.

9. **Malicious Code Certificate:**

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

10. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
11. Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.
12. Receipt inspection at yard shall be carried out by Buyer QC team and or or any external agency nominated by Buyer jointly with Seller representative. All requisite documentation including packing list, certificates, approved drawings etc are to be submitted to Buyer in advance for enabling inspection. Detailed Packing list (considered as actual supply quantity) shall clearly mention individual items in package and shall be the basis for physical inspection on receipt.
13. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
14. **WORLD BANK TERMS AND CONDITIONS:** Special Terms and Conditions as defined by world bank at [click here](#) will also be applicable. **APPLICABLE ONLY IN CASE OF WORLD BANK FUNDED PROJECTS.**
15. **Scope of supply (Bid price to include all cost components) :** Supply Installation Testing and Commissioning of Goods
16. **Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
17. **OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
18. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
19. **Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
20. **Dedicated /toll Free Telephone No. for Service Support :** BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
21. **Escalation Matrix For Service Support :** Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
22. **ISO 9001:** The bidder must have ISO 9001 certification.
23. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
24. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
  - b. Execution certificate by client with order value.
  - c. Any other document in support of order execution like Third Party Inspection release note, etc.

25. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

26. Bidders can also submit the EMD with Account Payee Demand Draft in favour of Principal, Govt. ITI Sainj Distt. Kullu (H.P) payable at Sainj.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

27. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Principal, Govt. ITI Sainj Distt. Kullu (H.P) payable at Sainj. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

28. **NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**